

Update from the Bristol South Registry of Deeds



Daily Operations at the Registry of Deeds - New Bedford

Mon, Dec 7, 2020 at 11:53 AM

To: Frequent Users of the Registry of Deeds
From: Fred Kalisz, Jr. – Register of Deeds/Southern District - New Bedford

I am writing to you at this time to attempt to answer any questions or concerns you may have over local registry operations. For the past week our electronic data systems have experience a number of failures. First, we were unable to record, then we were not able to retrieve, then outside use via the website was compromised, and most recently documents, dates, and indexing were not matching up. I wish I could say that we were moving simply to a manual system - but it is not that easy. As in the case of many of registries in Massachusetts and New England there is one vendor who handles the uploading, storage, and manipulation of information.

We depend on their services on a daily basis in order to operate - and they are unable to determine what has happened to the system that services our registry - the only one at this time with such a problem.

Our staff has worked longer hours and throughout the weekend in order to provide the support that the vendor needs in order to correct the problems.

What I need you to know is that we are still accepting "walk-up" documents. They will be recorded in the sequence they arrive when we begin to enter the recordings. The use of Simplifile and CSC has also has been compromised due to the issues the vendor is wrestling with. These records however sit in a que that we are unable to access. If your records are pending with one of these systems may I suggest that you notify them to pull your documents and you walk them in to us.

Although we are accepting documents please understand that you may not be able to easily at this time log on to verify the transactions and the recording. For this I ask that you please call us at the registry. Recorded and registered land documents have equally been affected. As much of a blessing the advancement of technology has been to our industry of data storage and access in moments such as these we seem to return to the "stone age".

I also wish to recognize that we have had the support of the Office of Secretary of State William Galvin, Registers Barry Amaral and John Buckley, Simplifile and CSC.

Please contact me personally with your questions at (508) 993-2605 (ext. 16) or at (508) 726-4200 my cell.

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